

Community Resource Information

PA 2-1-1

PA 2-1-1 Southwest is a FREE resource and information hub that connects people with community, health and disaster services in 11 counties through a free, 24/7 confidential phone service and this website: <http://pa211sw.org>

Email

info@pa211sw.org

Phone

Dial 211

DHS Resource Guides

The Allegheny County Department of Human Services has resource guides available for your use to access these guides go to:

<http://www.county.allegheny.pa.us/dhs/guides.aspx>

<http://www.county.allegheny.pa.us/dhs/publications-parent-youth.aspx>

Among the resource information you will find is the following:

Service-related Resource Guides

Food Assistance

Healthcare and Health Insurance

Homelessness

Intellectual Disability

Mental Health Concerns and/or Substance Use Disorders

Group-related Resource Guides

Disability Community

Immigrants and Internationals

General-purpose Resource Guide

Community Referral Packet

Links to Online Resource Guides and Searches

Help Connections with United Way

Service-related Resource Guides

Food Assistance

[Greater Pittsburgh Community Food Bank - Food Assistance Directory](#)

Online search for a food assistance program by neighborhood, ZIP code or name of program.

Healthcare and Health Insurance

[Under/Uninsured Resource Guide by the Allegheny County Health Department](#)

For the most current edition, look for the link to the guide on the [Health Department's](#) homepage.

[Southwestern Pennsylvania Resource Guide of Behavioral Health Providers for Persons who are Deaf, Deafblind or Hard of Hearing](#)

Homelessness

[HUD/HAP Contracted Providers of Housing Directory](#)

A detailed listing of shelters, transitional housing, bridge housing, PennFree housing, permanent housing and supportive services for the homeless population in our area.

Intellectual Disability/ Mental Retardation

[OID FactSheets](#)

Brief explanations of important subjects regarding the [DHS Office of Intellectual Disability \(OID\)](#) and the ID (formerly MR) service system.

Mental Health Concerns and/or Substance Use Disorders

[Child and Adolescent Mental Health Services Resource Guide](#)

Provides a listing of mental health services that can assist school personnel as well as parents with children and adolescents involved with the mental health system.

[Drug and Alcohol Services Guide for Court Personnel](#)

Information for Allegheny County court personnel about the drug and alcohol services/treatment requirements and options for individuals involved in the justice system.

[Southwestern Pennsylvania Resource Guide of Behavioral Health Providers for Persons who are Deaf, Deafblind or Hard of Hearing](#)

[Taking Charge of your Child's Mental Health -- A Parent's Guide](#)

Provided to help parents make informed decisions about a child's mental health, to relieve some of the confusion and to learn about the voluntary treatment and the accessible, culturally competent, integrated and comprehensive human services available to help meet the mental health needs of your child.

Where to Call -- Directory of Mental Health and Drug and Alcohol Services

Names and contact information of organizations in Allegheny County that provide a wide range of services for persons with mental health or substance use disorders.

Group-related Resource Guides

Disability Community

Community Resources for People with Disabilities

Provides information of specific use to persons with disabilities. Disclaimer: Inclusion in this document is not an endorsement by the Allegheny County Department of Human Services.

Family Resource Guide

Provides user-friendly, web-based information about an extensive variety and number of resources of interest to parents of children with disabilities.

Southwestern Pennsylvania Resource Guide of Behavioral Health Providers for Persons who are Deaf, Deafblind or Hard of Hearing

Immigrants and Internationals

Publicly-funded Benefits - Immigrant and Internationals Eligibility Guide

General-purpose Resource Guide

Community Referral Packet

A resource guide for social/human services professionals to assist in identifying resources, both within the DHS system and throughout the community, for the individuals they serve. The Community Referral Packet is maintained by the Information & Referral Desk and is updated as needed.

Topics in this guide include the following:

Child care

Communications: Telephone - Internet - Message help

Crisis hotlines

Early intervention

Employment

Entitlements

Family Support Centers

Fathers' / men's resources

Financial help

Food

Furniture / household Items

Grandparents raising children

HIV/AIDS and sexually transmitted diseases

Housing

Identification

Legal

Legal services – Children’s Court

Intellectual disability

Mentoring

Parenting education

Pregnancy – support/counseling/residential

Service Coordination Units

Sexual minorities

Telephone and message help - communications

Utility assistance

Veteran services

Violence prevention and help for people who are incarcerated, ex-offenders and their families